



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

2642

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Technology Center 2600

Applicant: Nguyen et al.  
Serial No.: 10/028,958  
Filed: December 19, 2001  
Title: Conference Call Setup Automation

Examiner: Knowlin, T.  
Group Art Unit: 2642  
Docket: 60027.0238US01/BSP

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on January 7, 2004.

By: Jodi L. Hartman  
Name: Jodi L. Hartman

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
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**39262**  
PATENT TRADEMARK OFFICE

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- ☒ Transmittal Sheet in duplicate containing Certificate of Mailing
- ☒ Amendment
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P.O. Box 2903, Minneapolis, MN 55402-0903  
612.332.5300

By: Jodi L. Hartman  
Name: Jodi L. Hartman  
Reg. No.: P-55,251  
JLH